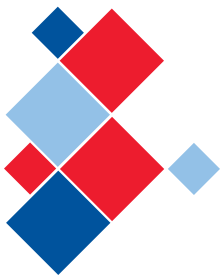




2027
Employee
Benefits Guide



What's New for 2027?

Annual Enrollment is November 2 – 13, 2026. This is the one time per year to make changes to your benefit plan elections unless you have a Qualifying Life Event change. The elections made during this Annual Enrollment period will apply for the January 1 to December 31, 2027 plan year.

Key features of note on the 2027 benefit plans and applicable changes are outlined below. Details on each plan can be found on their respective pages within this guide.

- ▶ There is no change to the networks on the WebTPA plans for 2027. Members residing in Southern California and Dallas-Fort Worth service areas outlined on page 10 will continue to see three-tiered benefit levels on the PPO, HDHP 1 and HDHP 2 plans between EHN and Aetna.
- ▶ Employees located in California will continue to have access to Kaiser California. As a reminder you may only access Kaiser providers if enrolled in these plans. For employees residing in specific zip codes in Texas, you will have access a new medical plan option in 2027. This plan will have access to the EHN network only, and does not provide any out of network or national network coverage. More Information on this new plan offering can be found on page 13.
- ▶ Specialty Drugs will continue to be reviewed and processed through Vivio for WebTPA members. All other prescriptions will continue through CVS Caremark.
- ▶ There are plan design adjustments to each medical plan. More information is found later in this guide.
- ▶ We are excited to announce that for 2027, employees who are enrolled in a WebTPA medical plan will have access to many additional resources. Amazon One Medical provides unlimited on-demand virtual care. One Imaging provides access to vetted, and cost controlled imaging solutions that helps ensure you are paired with the most qualified imaging center while limiting your out of pocket spend. Finally, Vida is available to help you take control of your overall metabolic health. More information on these services can be found later in the guide.
- ▶ There are premium contribution changes for the medical plans. Please reference your separate premium sheet for monthly premium rates applicable to the 2027 plan year.
- ▶ Don't Forget: ACE's HSA contribution is a matching program. ACE will match your HSA contribution, up to a set limit for each plan. Don't forget to re-elect your HSA contribution during Annual Enrollment.
- ▶ New for 2027! All employees will have access to Inflection. Inflection is an educational platform that provides additional resources to employees and their families. We recognize many times people may be facing challenges with Fertility, Menopause, Divorce, ElderCare, End of Life, or just general Sensitive needs. Inflection is a robust online platform that has been built by experts in those fields to help you navigate through these periods of life.

Please review this guide in its entirety to ensure you have a full understanding of your benefits options and make all enrollment changes between November 2 and November 13, 2026.

If you fail to take action during Annual Enrollment, you will be defaulted to your 2026 elections with the exception of Flexible Spending Account (FSA), Dependent Care Flexible Spending Account (DCFSA), and Health Savings Account (HSA). Contributions to pre-tax spending and savings accounts must be re-elected each year.

Table of Contents

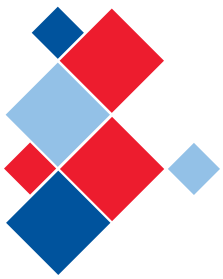


We all work together to make Auto Club Enterprises (ACE) a success, and our teamwork extends to your benefits. Your health and well-being are important to us, so we provide benefit options to make your and your family's lives better. Together, let's invest in you. Read over this guide for details on your 2027 benefits from A to Z. If you have questions, your Benefits Service Center and Employee Benefits Department are here to help.

4	Eligibility & Enrollment
8	Preparing for Annual Enrollment
9	How to Enroll
10	Medical & Pharmacy Benefits
14	Out-of-Pocket Costs
16	Additional Benefits
18	Lantern Surgery Care – A Concierge Surgery Network
19	Preventive Care
21	Where to Go for Care
22	Virtual Visits
23	Health Savings Account
25	Flexible Spending Accounts
27	FSA vs HSA
28	Dental Benefits
29	Vision Benefits
30	Survivor Benefits
33	Income Protection
34	Employee Assistance Program
35	Glossary
37	Required Notices
39	Important Contacts

See **page 37** for important information concerning Medicare Part D coverage.

In this Guide, we use the term company to refer to Automobile Club of Southern California. This Guide is intended to describe the eligibility requirements, enrollment procedures and coverage effective dates for the benefits offered by the company. It is not a legal plan document and does not imply a guarantee of employment or a continuation of benefits. While this Guide is a tool to answer most of your questions, full details of the plans are contained in the Summary Plan Descriptions (SPDs), which govern each plan's operation. Whenever an interpretation of a plan benefit is necessary, the actual plan documents will be used.



Eligibility & Enrollment

ACE offers a variety of benefits to support you and your family's needs. You are able to choose options that cover what's important to you and your family.

You may select any combination of medical, dental and/or vision plan coverage. For example, you could select medical coverage for you and your entire family, but select dental and vision coverage only for yourself. The only requirement is that you, as an eligible employee of ACE, must elect coverage for yourself in order to elect any dependent coverage.

Eligibility

A regular employee is any person who is classified by working full-time or part-time and regularly works at least twenty-five (25) hours per week. You are eligible to participate in the medical, dental, vision, spending accounts, life and disability plans, along with additional benefits.



When Does Coverage Begin?

For Annual Enrollment, your elections are effective on January 1. For New Hires, your elections are effective the first of the month following thirty (30) days of continuous service. You won't be able to change your benefits until the next annual enrollment period unless you experience a Qualifying Life Event.

Eligible Dependents

Dependents eligible for coverage in the ACE benefits plans include:

- ▶ Your current legal spouse, not divorced or legally separated.
- ▶ Your Registered Domestic Partner.*
- ▶ Children up to age 26 (includes birth children, stepchildren, legally adopted children, children placed for adoption, foster children and children for whom legal guardianship has been awarded to you or your spouse/registered Domestic Partner).
- ▶ Dependent children 26 or more years old, unmarried and primarily supported by you and incapable of self-sustaining employment by reason of mental or physical disability which arose while the child was covered as a dependent under this plan (periodic certification may be required).

Verification of dependent eligibility is required upon enrollment.

Thoughts & Tips:
You cannot change your benefit selections during the plan year unless you have a Qualifying Life Event, such as marriage and/or the birth or adoption of a child.

*Note: A domestic partner is not considered a spouse under federal law but would be charged the spouse or family tier. As a result, if you elect to have your partner covered under your plan, you will pay income tax and Social Security payroll tax on the portion of the insurance premium that ACE contributes to your partner's policy. Domestic partners are treated as post-tax deductions.



Dependent Verification

If you plan to enroll dependents in a benefit plan, you are required to provide proof of relationship before coverage for those dependents can take effect.

Please review the chart below and on the next page to confirm that your dependents meet the eligibility criteria and that you have the required documents to verify their eligibility. Once you have gathered the necessary documents, follow the steps below to submit your documentation.

How to Submit Your Documentation:

Upload: Log on to www.myclubbenefits.com and follow the directions under “Upload your Dependent Documentation”

Fax: 877-965-9555

Mail: Auto Club Benefits Verification Center
P.O Box 299109
Lewisville, TX 75029-9109

DEPENDENT TYPE	ELIGIBILITY RULES	DOCUMENTS REQUIRED FOR VERIFICATION
SPOUSE (2 DOCUMENTS REQUIRED)	Your spouse is the person to which you're legally married. Legal spouses include common-law spouses in states that recognize common law marriages, including Texas.	Unless married this year, more than one document is required when adding your spouse to coverage. Provide the following as proof of your current relationship: -Government-issued marriage license/certificate AND -Current or previous tax year's joint 1040 federal tax return if filing jointly (first page only), or -Employee's and spouse's current or previous year's 1040 federal tax return if filing married but separately (first page only) or -Current or previous year copy of tax confirmation notice(s) if filed online, must show both names and filing status as married (Tax returns must indicate tax year, employee name, spouse name and filing status) OR Please provide one of the following in addition to the documents listed above (must include your name and your spouse's name and be dated within the past 6 months): -Documentation of current joint ownership of residence, or -Documentation of joint tenants on current lease of residence
COMMON-LAW SPOUSE (2 DOCUMENTS REQUIRED)	Your spouse is the person to which you're legally married. Legal spouses include common-law spouses in states that recognize common law marriages, including Texas.	One of the following as proof of your current relationship: -Current or previous tax year's joint 1040 federal tax return if filing jointly (first page only), or -Employee's and spouse's current or previous year's 1040 federal tax return if filing married but separately (first page only) or -Current or previous year copy of tax confirmation notice(s) if filed online, must show both names and filing status as married (Tax returns must indicate tax year, employee name, spouse name and filing status) AND One of the following as proof of marriage (documents of current joint ownership or tenants must include your name and your spouse's name and be dated within the past 6 months): -Documents demonstrating fulfillment of state requirements for common-law marriage, or -Documentation of current joint ownership of residence, or -Documentation of joint tenants on current lease of residence
REGISTERED DOMESTIC PARTNER (2 DOCUMENTS REQUIRED)	A Registered Domestic Partner is either: - A person in a committed relationship with: 1) an employee of the same sex; or 2) an eligible employee of the opposite sex. - A person who an insurance company or claims administrator claims that it is required to treat as a Registered Domestic Partner under applicable law.	One of the following as proof of domestic partnership: -Registered Domestic Partner (RDP) document with state or local government agency AND One of the following as proof of current residency (each must include your name and your domestic partner's name and be dated within the past 6 months): -Documentation of current joint ownership of residence, or -Documentation of joint tenants on current lease of residence

DEPENDENT TYPE	ELIGIBILITY RULES	DOCUMENTS REQUIRED FOR VERIFICATION
CHILD UP TO AGE 26 (1 TO 2 DOCUMENTS REQUIRED)		PROOF OF INITIAL RELATIONSHIP: One of the following as proof of initial relationship: -Official government issued or state, city or country issued Birth certificate* for biological children showing you as the parent, or -Documentation on hospital letterhead indicating birth date of child (for biological children under the age of 6 months) showing you as the parent, or -Court papers for children adopted or placed for adoption, or -Court papers demonstrating legal guardianship or custodianship for court-appointed children, or -Paternity test (must list father), or -Baptismal certificate (must list parents' name), or -Employee's or spouses' current or previous year 1040 federal tax return identifying the child as a dependent AND One of the following as proof of age or proof of relationship (only if proof of initial relationship above doesn't include birth date), such as: -Child's Visa/ Passport, or -Child's Government Records, or -State-issued Birth Registration Card, or -Signed, official notice from the City Clerk's office documenting date of birth (must include city seal) -A copy of the birth certificate or alternative documentation if photocopying is illegal in that state
STEPCHILD UP TO AGE 26 (2 TO 3 DOCUMENTS REQUIRED)	Children up to age 26, including birth children, stepchildren, legally adopted children, children placed for adoption, foster children and children for whom legal guardianship has been awarded to you or your Spouse/ registered Domestic Partner.	PROOF OF INITIAL RELATIONSHIP: One of the following as proof of initial relationship between your spouse and your stepchild: -Official government issued or state, city or country issued Birth certificate* showing your spouse as the child's parent, or -Paternity test (must list your spouse as parent), or -Baptismal certificate (must list your spouse as parent), or -Employee or spouses' current or previous year 1040 federal tax return identifying the child as a dependent AND One of the following as proof of age (only if proof of initial relationship above doesn't include birth date), such as: -Child's Visa/Passport, or -Child's Government Records, or -Signed, official notice from the City Clerk's office documenting date of birth (must include city seal) AND Proof of your marriage with the child's parent *a copy of the birth certificate or alternative documentation if photocopying is illegal in that state.
CHILD OF DOMESTIC PARTNER UP TO AGE 26 (2 TO 3 DOCUMENTS REQUIRED)		PROOF OF INITIAL RELATIONSHIP: One of the following as proof of initial relationship between your domestic partner and his or her child: -Official government issued or state, city or country issued Birth certificate* showing your domestic partner as the child's parent, or -Paternity test (must list your domestic partner as parent), or -Baptismal certificate (must list your domestic partner as parent), or -Domestic Partner's current or previous year 1040 federal tax return identifying the child as a dependent AND One of the following as proof of age (only if proof of initial relationship, above, doesn't include birth date), such as: -Child's Visa/Passport, or -Child's Government Records, or -State-issued Birth Registration Card, or -Signed, official notice from the City Clerk's office documenting date of birth (must include city seal) AND Proof of your domestic partnership with the child's parent (see Domestic Partner section above) * a copy of the birth certificate or alternative documentation if photocopying is illegal in that state
CHILD 26 AND ABOVE WHO IS INCAPABLE OF SELF-SUSTAINING EMPLOYMENT DUE TO MENTAL RETARDATION OR PHYSICAL HANDICAP AND IS SOLELY DEPENDENT ON YOU FOR SUPPORT AND MAINTENANCE. DISABILITY MUST HAVE OCCURRED PRIOR TO AGE 26 AND WHILE CHILD WAS ENROLLED IN ACE'S MEDICAL PLAN. (2 TO 3 DOCUMENTS REQUIRED)		PROOF OF INITIAL RELATIONSHIP: -Birth certificate for biological children showing you as parent, or -Court papers for children adopted or placed for adoption, or -Court papers demonstrating legal guardianship or custodianship for court-appointed children, AND - FOR MEDICAL, DENTAL, VISION AND OTHER NON-MEDICAL BENEFITS: (Only if documents above don't include birth date) Documented proof of age, such as: -Child's driver's license or other government records, or -Your or your child's federal tax return (first page only) AND Certification of disability must be submitted within thirty-one (31) days of the date the Dependent would no longer be eligible. After the first two(2) years of incapacity and dependency, the Employee may be required to furnish proof once a year regarding the continuation of such condition.

Enroll now. You've got one shot!

What are Qualifying Life Events?

Most people know you can change your benefits when you start a new job or during Annual Enrollment. But did you know that changes in your life may permit you to update your coverage at other points in the year? Qualifying Life Events (QLEs) determined by the IRS could allow you to enroll in health insurance or change your elections outside of the annual enrollment period.

Common QLEs include:

A change in your legal marital status (marriage, divorce or legal separation)

A change in the number of your dependents (for example, through birth or adoption, or if a child is no longer an eligible dependent)

A change in your spouse's employment status (resulting in a loss or gain of coverage)

A change in your employment status from full time to part time, or part time to full time, resulting in a gain or loss of eligibility

Entitlement to Medicare or Medicaid

Eligibility for coverage through the Marketplace

Changes in your address or location that may affect the coverage for which you are eligible

Some lesser-known qualifying events are:

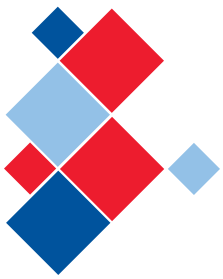
Turning 26 and losing coverage through a parent's plan

Changes that make you no longer eligible for Medicaid or the Children's Health Insurance Program (CHIP)

Death in the family (leading to change in dependents or loss of coverage)

When a QLE occurs, you have 31 days to request changes to your coverage and provide supporting documentation. Keep in mind your change in coverage must be consistent with your change in benefit status.

Questions regarding specific life events and your ability to request changes should be directed to the Benefits Service Center at 888-488-CLUB (2582), Monday through Friday, 5am – 5pm Pacific Time. Don't miss out on a chance to update your benefits!



Preparing for Annual Enrollment

As a committed partner in your health, ACE absorbs a significant amount of your benefit costs. Your contributions for medical, dental and vision benefits are deducted on a pre-tax basis, lessening your tax liability. Please note that employee contributions vary depending on level of coverage. Typically, the more coverage you have, the higher your portion.

Annual Enrollment To-Do



Update your personal information

If you've experienced a Qualifying Life Event in the last year, you may need to change your elections or update your information.



Update your beneficiaries

Take this opportunity to review and update your beneficiaries through the Benefits Service Center.



Review available plans

Take a look at your options and select the option that best suits the needs of you and your family. If you foresee a lot of medical needs next year, you might want a lower deductible. If not, you could switch to a higher deductible and enjoy lower premiums.



Complete your annual preventive exam

In order to receive the Healthy Rewards Preventive Wellness credit on your medical plan contributions for 2028, you and your enrolled spouse or domestic partner, if applicable, must complete an annual preventive exam in 2027.

Eligible services include an annual physical, well woman exam, colonoscopy, mammogram, cervical cancer screening, and prostate cancer screening. More information about the Healthy Rewards Preventive Wellness credit can be found later in this guide.



Consider your HSA or FSA

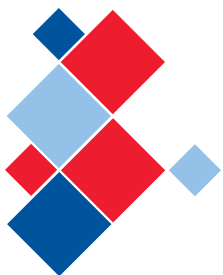
An HSA or FSA can help cover healthcare costs including dental and vision services and prescriptions. Adding one of these accounts to your benefits can help save on tax liabilities.



Check to see if your provider and pharmacy are in-network

Going in-network often saves you money. Check for any plan changes to make sure your preferred provider and pharmacy are still your best option and covered in-network.





How to Enroll

1. Understand Your Choices

This Guide contains useful reference material to help you prepare for New Hire or Annual Enrollment elections. Keep this handy so you can refer to it throughout the year.

2. Review Your Options With Your Family

Make sure you include any other individuals who will be affected by your elections in the decision-making process.

3. Visit www.myclubbenefits.com or call 888-488-CLUB (2582)

Benefits Service Center Hours: 5am to 5pm PT Monday – Friday

4. Log In With Your Username and Password

When you log in for the first time, click “New User?” link located under the login box and follow the prompt. If you have previously logged in, you will continue to use your same username and the password you created at the time of enrollment. If you forget your username and/or password, click the “Forgot User ID or Password?” link located under the login box.

5. Confirm Your Personal and Dependent Information

If you are adding a dependent for the first time, please make sure to have their Social Security number, birth date and other documents to complete their verification. You have 60 days from the date you add a dependent to coverage to submit supporting documentation. For Annual Enrollment, documentation must be submitted by December 31, 2026 at 5pm PT.

6. Review Your Benefit Options and Select Any New Coverages

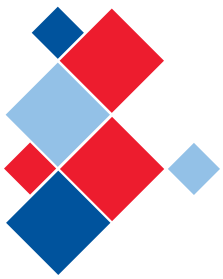
Please remember the IRS requires that you re-elect Health Savings Account or Flexible Spending Account contributions if you would like to continue them in 2027.

7. Confirm Your Beneficiaries

It is very important to make sure your beneficiary information is current. You will need to indicate their full name, address, Social Security number, relationship to you, date of birth and distribution percentage.

8. Save Your Elections

Click the “Save Changes” button. Print out your confirmation and keep it for your records.



Medical & Pharmacy Benefits

Medical benefits are provided through WebTPA and Kaiser Permanente (CA residents only). The Prescription Drug Program for the WebTPA plans is coordinated through CVS/Caremark, with specialty pharmacy coordinated through Vivio. Kaiser Permanente coordinates their own Prescription Drug Program. Choose the plan that works best for you and your family's needs. Consider your medical and pharmacy needs, premiums, and out-of-pocket costs for each plan. Keep in mind your choice is effective for the entire 2027 plan year, unless you have a Qualifying Life Event.

Medical & Pharmacy Contributions

Premium contributions for medical and pharmacy are deducted from your paycheck on a pre-tax basis. Your level of coverage determines your monthly contributions. Please note: the contributions listed below do not include any wellness credit you might receive based on eligibility.

	WEBTPA PPO	WEBTPA HDHP 1	WEBTPA HDHP 2	KAISER PERMANENTE HMO	KAISER PERMANENTE HDHP	WEBTPA EHN NETWORK ONLY
MONTHLY CONTRIBUTIONS						
EMPLOYEE ONLY	\$360.97	\$265.52	\$228.65	\$268.02	\$214.37	\$151.00
EMPLOYEE + SPOUSE	\$879.92	\$736.95	\$615.71	\$708.82	\$562.46	\$448.00
EMPLOYEE + CHILD(REN)	\$714.01	\$555.44	\$455.13	\$536.13	\$415.88	\$400.00
EMPLOYEE + FAMILY	\$1,283.31	\$1,002.93	\$782.41	\$942.01	\$743.24	\$727.00

How to Determine Which Benefit Plans Apply to You

If you reside in one of the counties or ZIP codes listed in this chart below, you reside in an area with access to the EHN provider network. The WebTPA EHN/Aetna plan of benefits outlined on page 11 apply to you and your family. The benefits on page 12 are not applicable if you reside in an EHN service area.

CALIFORNIA	
LOS ANGELES, ORANGE, SAN DIEGO COUNTIES	All ZIP codes
RIVERSIDE COUNTY	91752, 92503, 92505, 92509, 92530, 92532, 92562, 92590, 92592, 92860, 92878, 92879, 92880, 92881, 92882, 92883
SAN BERNARDINO COUNTY	91701, 91708, 91709, 91710, 91730, 91737, 91739, 91759, 91761, 91762, 91763, 91764, 91784, 91785, 91786, 92335
VENTURA COUNTY	91319, 91320, 91359, 91360, 91361, 91362, 91377, 93012, 93015, 93021, 93040, 93063, 93064, 93065, 93066
TEXAS	
COLLIN, DALLAS, DENTON, ELLIS, HUNT, JOHNSON, KAUFMAN, ROCKWALL, TARRANT, WISE COUNTIES	All ZIP codes

If you do not reside in one of the counties or ZIP codes referenced above, the EHN network is not available in your area. You will access Aetna network providers. The plan benefits outlined on page 12 apply to you.

How to Find a Provider

WebTPA: If you are not currently enrolled in a WebTPA plan, you can go to members.ehnconnects.com and enter "ALL" into the group ID field to search for EHN providers. Aetna providers can be searched at www.aetna.com/asa. Currently enrolled WebTPA participants can visit www.webtpa.com, click on Member Portal and log in. Once logged in you can review your plan, view claims, and search for other helpful resources. You can call WebTPA's Health Hub for additional assistance at 844-380-4548, Monday to Friday, 7 a.m. to 7 p.m. CT.

Kaiser Permanente: Go to www.kp.org and click Doctors & Locations from the top menu. Enter your location information to find a provider near you. If you need additional assistance, call 800-278-3296.

How to Find a Pharmacy

To find a CVS/Caremark network pharmacy, go to www.caremark.com. If you have not previously registered, click "Register Now" and enter in the Member ID number from your ID card. Once registered, you can find network pharmacies, check drug costs, refill medications, and more. If you need additional assistance, call Customer Care at 888-626-1139. Members with Kaiser Permanente coverage can pick up prescriptions at any of the Kaiser Permanente pharmacies located in their medical centers and many medical offices. Find a location by visiting www.kp.org/facilities. For assistance, call 866-206-2983.

WebTPA EHN/Aetna Medical Plans Summary — For Residents Within Designated EHN Service Area

The EHN service area applies to residents of Southern California and Dallas/Fort Worth as described on the prior page. If you reside in one of the EHN service areas listed on the prior page and choose one of the WebTPA medical plans, the following benefit chart applies to you for the 2027 plan year.

	WEBTPA PPO EHN/AETNA			WEBTPA HDHP 1 EHN/AETNA			WEBTPA HDHP 2 EHN/AETNA		
	EHN PROVIDER	AETNA NETWORK	OUT-OF-NETWORK	EHN PROVIDER	AETNA NETWORK	OUT-OF-NETWORK	EHN PROVIDER	AETNA NETWORK	OUT-OF-NETWORK
CALENDAR YEAR DEDUCTIBLE & COINSURANCE									
INDIVIDUAL	\$800	\$1,400	\$4,000	\$2,000	\$2,600	\$3,300	\$3,500	\$4,000	\$5,300
FAMILY	\$1,600 ²	\$2,800 ²	\$8,000 ²	\$4,000 ¹	\$5,200 ¹	\$6,600 ¹	\$7,000 ²	\$8,000 ²	\$10,600 ²
COINSURANCE (PLAN PAYS)	90%	70%	50%	90%	70%	50%	90%	70%	50%
MAXIMUM HEALTH SAVINGS CONTRIBUTION FROM COMPANY^^									
EMPLOYEE ONLY	N/A			\$600			\$300		
FAMILY	N/A			\$1,200			\$600		
CALENDAR YEAR OUT-OF-POCKET MAXIMUM (INCLUDES DEDUCTIBLE)									
INDIVIDUAL	\$3,500	\$4,500	Unlimited	\$5,000	\$6,200	Unlimited	\$7,150	\$7,700	Unlimited
FAMILY	\$7,000	\$9,000	Unlimited	\$10,000	\$12,400	Unlimited	\$14,300	\$15,400	Unlimited
COPAYS/COINSURANCE (YOU PAY)									
PREVENTIVE CARE ^	No charge	No charge	50%**	No charge	No charge	50%**	No charge	No charge	50%**
PRIMARY CARE	\$10	\$30	50%**	10%*	30%*	50%**	10%*	30%*	50%**
SPECIALIST SERVICES	\$50	\$70	50%**	10%*	30%*	50%**	10%*	30%*	50%**
URGENT CARE	\$100	\$150	50%**	10%*	30%*	50%**	10%*	30%*	50%**
EMERGENCY ROOM	\$200 + 20%*			\$200 + 20%*			\$200 + 20%*		
SURGERY	10%*	30%*	50%**	10%*	30%*	50%**	10%*	30%*	50%**
SURGERY THROUGH LANTERN SURGERY CARE	0%****	0%****	N/A	0%****	0%****	N/A	0%****	0%****	N/A
RX CALENDAR YEAR OUT-OF-POCKET MAXIMUM									
INDIVIDUAL	\$3,000		N/A	Included in medical		N/A	Included in medical		N/A
FAMILY	\$6,000								
RETAIL PRESCRIPTION DRUG COVERAGE (30-DAY SUPPLY) ***									
GENERIC	\$10		Not covered	20%*; \$15 min to \$45 max		Not covered	20%*; \$15 min to \$45 max		Not covered
PREFERRED BRAND	\$45			20%*; \$40 min to \$120 max			20%*; \$40 min to \$120 max		
NON-PREFERRED BRAND	\$60			20%*; \$55 min to \$165 max			20%*; \$55 min to \$165 max		

*After Deductible

**After deductible and subject to out-of-network reimbursement limitations

***90-day supply through mail order is available at 2.5x the retail copay for PPO and 2x the retail copay for HDHP1 and HDHP2

****Deductible and coinsurance may be waived for surgeries performed through Lantern Surgery Care. Refer to the SPD for more information

¹If you choose to enroll you and your dependents in the HDHP 1 plan, you must meet the entire family deductible before the plan starts to pay benefits for any covered member. The deductible can be met by one person or all family members combined

²If you choose to enroll you and your dependents in the PPO or HDHP 2 plan, a family member can meet the individual deductible and the plan will begin paying benefits for that individual only. Once two or more covered family members' combined expenses meet the family deductible the plan will begin paying benefits for any covered family member

[^]Please refer to the SPD for preventive services with a capped benefit

^{^^}The employer HSA contribution is a dollar-for-dollar match of the amount you contribute, up to these limits

The Prescription Drug Program for the WebTPA plans is coordinated through CVS/Caremark, with specialty pharmacy coordinated through Vivio. Information on your benefits coverage and a list of network pharmacies is available online at www.caremark.com or by calling the Customer Care number on your ID card. For CVS/Caremark, the Advanced Control Formulary drug list is utilized and your cost is determined by the tier assigned to the prescription drug product. Products are assigned as Generic, Preferred, and Non-Preferred.

WebTPA Medical Plans Summary – For Residents Outside of Designated EHN Service Area

If you **do not reside** in one of the EHN-designated ZIP codes noted on page 10 and choose to enroll in one of the three WebTPA Plans, the medical plan chart below applies to you. Your network providers will strictly be only Aetna ASA providers.

	WEBTPA PPO AETNA		WEBTPA HDHP 1 AETNA		WEBTPA HDHP 2 AETNA	
CALENDAR YEAR DEDUCTIBLE						
	AETNA IN-NETWORK	OUT-OF-NETWORK	AETNA IN-NETWORK	OUT-OF-NETWORK	AETNA IN-NETWORK	OUT-OF-NETWORK
INDIVIDUAL	\$1,000	\$4,000	\$2,200	\$3,300	\$3,500	\$5,300
FAMILY	\$2,000 ²	\$8,000 ²	\$4,400 ¹	\$6,600 ¹	\$7,000 ²	\$10,600 ²
COINSURANCE (PLAN PAYS)	80%	50%	80%	50%	80%	50%
MAXIMUM HEALTH SAVINGS CONTRIBUTION FROM COMPANY^^						
EMPLOYEE ONLY	N/A		\$600		\$300	
FAMILY	N/A		\$1,200		\$600	
CALENDAR YEAR OUT-OF-POCKET MAXIMUM (INCLUDES DEDUCTIBLE)						
INDIVIDUAL	\$4,100	Unlimited	\$6,000	Unlimited	\$7,250	Unlimited
FAMILY	\$8,900	Unlimited	\$12,000	Unlimited	\$14,500	Unlimited
COPAYS/COINSURANCE (YOU PAY)						
PREVENTIVE CARE^	No charge	50%**	No charge	50%**	No charge	50%**
PRIMARY CARE	\$30	50%**	20%*	50%**	20%*	50%**
SPECIALIST SERVICES	\$50	50%**	20%*	50%**	20%*	50%**
URGENT CARE	\$100	50%**	20%*	50%**	20%*	50%**
DIAGNOSTIC CARE	20%*	50%**	20%*	50%**	20%*	50%**
EMERGENCY ROOM	\$200 + 20%*		20%*		20%*	
SURGERY	20%*	50%**	20%*	50%**	20%*	50%**
SURGERY THROUGH LANTERN SURGERY CARE	0%****	N/A	0%****	N/A	0%****	N/A
RX CALENDAR YEAR OUT-OF-POCKET MAXIMUM						
INDIVIDUAL	\$3,000	N/A	Included in medical	N/A	Included in medical	N/A
FAMILY	\$6,000					
RETAIL PRESCRIPTION DRUG COVERAGE (30-DAY SUPPLY)***						
GENERIC	\$10	Not covered	20%*; \$15 min, \$45 max	Not covered	20%*; \$15 min, \$45 max	Not covered
PREFERRED	\$45	Not covered	20%*; \$40 min, \$120 max	Not covered	20%*; \$40 min, \$120 max	Not covered
NON-PREFERRED	\$60	Not covered	20%*; \$55 min, \$165 max	Not covered	20%*; \$55 min, \$165 max	Not covered

*After Deductible

**After deductible and subject to out-of-network reimbursement limitations

***90-day supply through mail order is available at 2.5x the retail copay for PPO and 2x the retail copay for HDHP1 and HDHP2

****Deductible and coinsurance may be waived for surgeries performed through Lantern Surgery Care. Refer to the SPD for more information

¹If you choose to enroll you and your dependents in the HDHP 1 plan, you must meet the entire family deductible before the plan starts to pay benefits for any covered member. The deductible can be met by one person or all family members combined

²If you choose to enroll you and your dependents in the PPO or HDHP 2 plan, a family member can meet the individual deductible and the plan will begin paying benefits for that individual only. Once two or more covered family members' combined expenses meet the family deductible the plan will begin paying benefits for any covered family member

^Please refer to the SPD for preventive services with a capped benefit

^^The employer HSA contribution is a dollar-for-dollar match of the amount you contribute, up to these limits.

Use In-Network Providers

Your WebTPA health plan uses networks of high-quality doctors, hospitals and other healthcare providers to help hold down healthcare costs. The Kaiser Permanente HMO and HDHP plans only offer in-network coverage. Here is how using an in-network healthcare provider can help you and your employer-provided health plan financially.

IN-NETWORK	OUT-OF-NETWORK
- Doctors, hospitals and other healthcare providers agree to let the plan adjust their billed charge to a lower amount negotiated in advance with the network. - The in-network healthcare provider typically is not permitted to send you a bill for the difference between its billed charge and what the plan pays, except for what you might owe because of your deductible or coinsurance (the portion of a covered medical claim that you are required to pay) or for services not covered by the plan.	- HMO plans do not have out-of-network options. - Healthcare providers can bill you whatever they want. - If the service is covered by the health plan, the plan will typically pay a smaller percentage of the bill than it would pay an in-network provider. - The out-of-network provider can then bill you for the entire amount left unpaid by the health plan, even after you've met your deductible.

Follow this road map to financial savings:

- Check to see if your healthcare provider is in-network; your health plan has a directory of in-network providers you can use.
- Ask your doctor, when he or she refers you to another doctor, outpatient center, or hospital, whether the provider is in-network and then double-check with your health plan. Many patients end up paying more because their specialist or facility is out-of-network.
- Ask the doctors who treat you at an in-network facility, like a hospital, whether they are in-network (sometimes they won't be), and let the facility know you want to only be seen by in-network doctors and other providers.
- Be wary of promises by out-of-network healthcare providers that you'll never have to pay more than you would if they were in-network. The health plan might adjust the claim, reducing it by the amount of the provider's fee forgiveness.

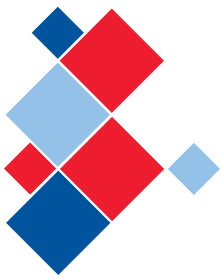
Network Only Location Specific Plans

For employees in the EHN Zip codes of Texas, you have the option of selecting the EHN Network only plan administered by Web TPA. For both Kaiser and EHN Network only there are **NO** Out-of-Network Benefits or benefits provided outside of the service area.

	KAISER PERMANENTE HMO	KAISER PERMANENTE HDHP	WEBTPA TEXAS EHN ONLY
CALENDAR YEAR DEDUCTIBLE			
	IN-NETWORK ONLY	IN-NETWORK ONLY	IN-NETWORK ONLY
INDIVIDUAL	\$750	\$3,500	\$1,500
FAMILY	\$1,500 ¹	\$7,000 ¹	\$3,000
COINSURANCE (PLAN PAYS)	N/A	80%	80%
HEALTH SAVINGS CONTRIBUTION FROM COMPANY			
EMPLOYEE ONLY	N/A	\$300	N/A
FAMILY	N/A	\$600	N/A
CALENDAR YEAR OUT-OF-POCKET MAXIMUM (INCLUDES DEDUCTIBLE AND MEDICAL AND RX COPAYS)			
INDIVIDUAL	\$4,000	\$6,200	\$5,000
FAMILY	\$8,000	\$12,400	\$10,000
COPAYS/COINSURANCE (YOU PAY)			
PREVENTIVE CARE	No charge	No charge	No charge
PRIMARY CARE	\$30	20%*	\$5
SPECIALIST SERVICES	\$40	20%*	\$50
URGENT CARE	\$30	20%*	\$100
DIAGNOSTIC CARE	No charge	20%*	20%*
MEDICAL TRANSPORTATION	\$250*	20%*	20%*
EMERGENCY ROOM	\$250*	20%*	\$250 Copay + 20%
RETAIL PRESCRIPTION DRUG COVERAGE (30-DAY SUPPLY)**			
GENERIC	\$15	\$10*	\$5
PREFERRED	\$35	\$30*	\$50
NON-PREFERRED	\$35	\$30*	\$100
SPECIALTY RX	20% to \$250 Max	\$30*	\$100

*After Deductible **90-day supply through mail order is available at 2x the retail copay for Kaiser plans and 2.5x retail copay for the EHN Network Only Plan

¹If you choose to enroll you and your dependents in the Kaiser plans, a family member can meet the individual deductible and the plan will begin paying benefits for that individual only. Once two or more covered family members' combined expenses meet the family deductible, the plan will begin paying benefits for any covered family member



Out-of-Pocket Costs

Know Before You Go: Paying for Services

Deductible

The amount you must pay for covered services before your insurance starts paying its portion.



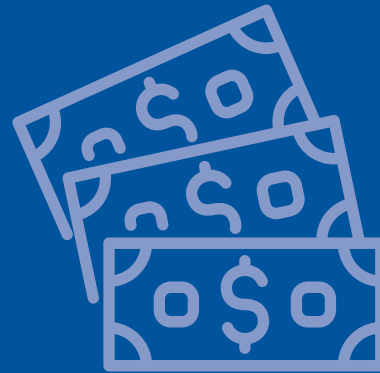
Up to Deductible



You Pay 100%

Copay

The fixed amount you pay for healthcare services at the time you receive them.



Coinsurance

Your percentage of the cost of a covered service. If your office visit is \$100 and your coinsurance is 20% (and you've met your deductible but not your out-of-pocket maximum), your payment would be \$20.



% You Pay



% Plan Pays

Up to the
Out-of-Pocket
Maximum

After Deductible is reached

Out-of-Pocket Maximum

The most you will pay during the plan year before your insurance begins to pay 100% of the allowed amount. All copays, coinsurance and deductibles you pay during the calendar year contribute to the out-of-pocket maximum.



After
Out-of-Pocket
Maximum is
Reached

Plan Pays
100%
Through End
of Plan Year



Rising Costs of Healthcare

The cost of healthcare in the U.S. has been steadily growing each year. Why? Some of the factors include an aging population, increased demand for care (resulting in higher prices for premiums and prescription drugs), and an increase in chronic illnesses. **Auto Club Enterprises wants to help keep you healthy, so we do what we can to keep your healthcare costs reasonable.** Make sure you're informed about your options so you can make the best healthcare choices for you and your family. Placing an importance on preventive care, making healthy choices, and managing costs will help keep your health — and wallet — in control in the long run.

Generic Drugs

Looking to save money on medication costs? You've most likely heard that generic prescription drugs are a more affordable option: generic drugs are versions of brand-name drugs with the exact same dosage, intended use, side effects, route of administration, risks, safety and strength. Because they are the same medicine, generic drugs are just as effective as brand-name drugs and undergo the same rigid FDA standards. But on average, **a generic version costs 80% to 85% less than the brand-name equivalent.** To find out if there is a generic equivalent for your brand-name drug, visit www.fda.gov.

How to Pick a Plan

Which plan is right for you? When deciding, consider any medical needs you foresee for the upcoming plan year, your overall health, and any medications you currently take.

How does a PPO (Preferred Provider Organization) work?



You'll pay more in premiums out of your paycheck, but perhaps less at the time of service.



You're able to choose from a network of providers who offer a fixed copay for services.



If you expect to need more medical care this year or you have a chronic illness, the PPO plan may be the right choice for you to ensure your healthcare needs are covered.

How does a HDHP (High Deductible Health Plan) work?



You'll pay less in premiums. (Think less money from your paycheck.)



You'll pay for the full cost of non-preventive medical services until you reach your deductible.



You can also use a Health Savings Account in conjunction, which provides a safety net for unexpected medical costs, and tax advantages.



If you expect to mostly use preventive care (which is covered), this plan could be for you.

How does a HMO (Health Maintenance Organization) work?



You'll pay higher premiums and the majority of services have a set copay. (Think less out of pocket at time of service.)



HMOs do not offer coverage for Out-of-Network Providers.



Your Primary Care Physician coordinates all of your healthcare services. In order to see a specialist you will need a referral.

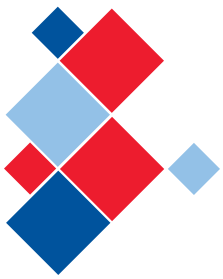


If you want lower medical expenses at the cost of plan flexibility, the HMO plan may be for you.

VIVIO for Specialty Drugs - WebTPA Plans

VIVIO is a valuable part of your employer-sponsored benefits through WebTPA that provides a personalized clinical review of specialty drugs. Because VIVIO only works with specialty prescriptions, you will use VIVIO only if you or a covered family member is prescribed a specialty drug, typically prescribed to treat complex or rare conditions. When filling a prescribed specialty drug through VIVIO for the first time, contact the VIVIO Concierge Team at 1-800-470-4034. Your friendly, helpful concierge will guide you and your doctor through the process, step-by-step. VIVIO's team of board-certified doctors and licensed pharmacists works with your doctor to ensure you are on the right drug therapy. VIVIO will also handle collecting any payment due for your prescription based on the plan design and will coordinate delivery with you.

Thoughts & Tips: The cost of an MRI can vary between \$300 and \$3,000 — even within your geographic area. Your WebTPA plans limit what will be reimbursed for MRI/CT/PET scans, endoscopies, and colonoscopies due to this vast variance, even when using an in-network provider. It is important to work with WebTPA's Health Hub and utilize the OnelMaging network to receive the best care for the best price. You can call them at 844-380-4548. Please refer to the SPD for services with a capped benefit.



Additional Benefits

For those enrolled in the WebTPA plans only.

Hinge Health – Virtual Physical Therapy

Hinge Health helps you conquer back and joint pain, recover from injuries, prepare for surgery, or stay healthy and pain-free. Best of all, Hinge Health's programs are provided at no cost to you and your eligible dependents (over age 19) enrolled in the WebTPA medical plans.

Hinge Health provides all the tools you need to get moving again from the comfort of your home.

- ▶ Get a personal care team, including a physical therapist and health coach
- ▶ Schedule personal physical therapy sessions as needed
- ▶ Receive wearable sensors that give live feedback on your form in the app
- ▶ Get a second opinion on your recommended surgery and treatment plan

If you don't have pain and are just looking to stay healthy, you can sign up for their free app. Recommended exercises will be tailored to you based on your job and lifestyle.

For questions, you can call Hinge Health at 855-902-2777 or send an email to hello@hingehealth.com.

Lantern Cancer Care

If you ever need cancer care, Lantern is here to light your path.

Lantern provides personalized guidance and support throughout the cancer journey. Their expert support team will help you or a loved one navigate the path ahead, connecting you with the best providers while coordinating care along the way.

An experience with you at the center.

Lantern is here to answer your questions and ensure that you understand the path ahead and that you have confidence in your team and treatment plan. They put the patient and their loved ones at the center of care, as they believe that a better more compassionate experience leads to better outcomes.

Call Lantern's Cancer Care navigators to learn more at 855-204-3923 or email guide@lanternncare.com.

The Lantern Difference

- ▶ **Guided Support:** Your personal Oncology Nurse Navigator-led team will be with you every step of the journey, coordinating appointments, explaining treatment information, and answering questions.
- ▶ **Accessing Excellent Care:** Connect with the best in-network community oncology clinics, hospitals, and National Cancer Institutes for high-quality care as close to home as possible.
- ▶ **Expert Review & Advice:** The team will assist in coordinating the expert review of members' diagnoses and treatment plans, recommending second opinions and referrals as needed.



Additional Benefits

For those enrolled in the WebTPA plans only.

Amazon One Medical

If you are enrolled in a WebTPA Plan, ACE is excited to offer you and your enrolled dependents unlimited on demand through Amazon One Medical. They offer 24/7 on-demand virtual care at no extra cost to you. In addition, if you live near an Amazon One Medical location, you now have access to their providers, within our networks if you would like to use them as your primary care doctor.

From the app on your phone, you can have immediate help including prescriptions for ailments such as:

- ▶ COVID-19, colds, and the flu
- ▶ Allergies
- ▶ Stomach bugs
- ▶ Vomiting
- ▶ Headaches
- ▶ Injuries
- ▶ Urinary tract infections
- ▶ Contraception
- ▶ Yeast infections
- ▶ Skin issues
- ▶ Minor cuts
- ▶ Eye issues

Remember there is no cost to you to use this service, so we encourage you to check with their providers before going to an urgent care or convenience care clinic! It would save you money.

More information will be available after January 1st on Club Hub or to your email on file with alight.

Vida

For those employees and dependents who are enrolled in a WebTPA Plan, you will now have access to Vida Pre-Diabetes program. Vida helps those struggling with their metabolic health and assigns a care team of registered dietitians and health coaches.

Through Vida you will have access to remote monitoring for weight and activity tracking, self-directed CBT to help develop skills for lasting behavioral change, and nutritional coaching.

To access Vida you can call the WebTPA Health Hub and see if you may be a candidate or go to their website [TBD](#).

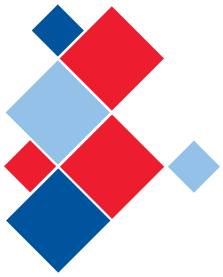
Onelming

Within the WebTPA medical plans there are caps on imaging services. To help you control your costs, and ensure quality outcomes, we are offering access to Onelming when you are enrolled in a WebTPA medical plan.

Onelming partners are all ACR accredited facilities with Board certified radiologists. They offer members a suite of concierge-based navigation services that cover the entire radiology journey, helping members access high quality and affordable MRI, CT scans, x-rays, ultrasounds, and mammograms. Their navigation process will assist with appointment scheduling, and communication support between the referring providers, imaging centers, and health plan.

More information is available should you need to access these services through the WebTPA Health Hub.





Lantern Surgery Care – A Concierge Surgery Network

Lantern is a supplemental benefit offering available to members enrolled in one of the WebTPA medical plans at no additional cost. Lantern offers high-quality surgeons at a lower cost for non-emergency, pre-planned surgical procedures. Lantern has rigorously screened the area's top-quality surgeons for the best possible care.

The Lantern benefit is the exclusive source of coverage for planned surgical events in bariatric, joint replacement and spine surgical categories. Accordingly, you are required to use the Lantern network of providers for all surgical procedures within those categories. The Lantern benefit covers additional procedure categories outside of bariatrics, joint replacements and spine, which are offered to you as optional services. Optional categories include, but are not limited to, orthopedics, general surgery, ENT, GYN, GI, pain management and some cardiac procedures.

If you have a pre-planned surgery and utilize Lantern, ACE will waive your deductible and coinsurance on the PPO plan and will waive the deductible once the IRS minimum is incurred and coinsurance on the HDHP1 and HDHP2 plans. A dedicated Care Advocate will manage the entire procedure process for you, including scheduling appointments, transferring medical records and arranging all logistics. To get in touch with Lantern, you can call 855-200-2106 or visit my.lanterncare.com.

The example below outlines the savings an employee enrolled in the WebTPA HDHP1 Aetna plan for themselves only would save by using a Lantern provider.

EXAMPLE: KNEE REPLACEMENT SURGERY COST		HDHP 1 AETNA		LANTERN COST		LANTERN SAVINGS
EMPLOYEE COSTS		\$40,000		\$20,000		\$20,000
			-		=	
DEDUCTIBLE		\$2,200		\$1,750		\$450
COINSURANCE		\$3,800		Waived		\$3,800
TOTAL EMPLOYEE COSTS		\$6,000		\$1,750		\$4,250



Step 1: If you think you need surgery, call Lantern at 855-200-2106.



Step 2: A Care Advocate will listen to your needs and begin the process of coordinating everything for your Lantern experience.



Step 3: With an understanding of your care needs and preferences, the Lantern team will select three surgeons for you to evaluate and choose from.



Step 4: Your dedicated Care Advocate will provide personalized support and manage needs related to your care, such as the coordination of logistics and booking of travel (if needed).

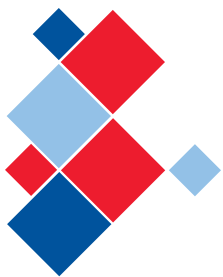


Step 5: Your procedure takes place with a Surgeon of Excellence and a Center of Excellence.



Step 6: As you recover, your Care Advocate will ensure all of your needs have been met following your Lantern procedure.





Preventive Care

Most health plans are required to cover a set of preventive services — at no cost to you!

Screening tests and routine checkups are considered preventive, which means they're often paid at 100%. Keep in mind the WebTPA plans pay 100% up to a specified capped amount for certain screenings, such as colonoscopies. It is important to work with WebTPA's HealthHub to find the best care at the most advantageous cost for you. Keep up to date with your primary care physician to save time and money and keep yourself healthier in the long run. Under the U.S. Patient Protection and Affordable Care Act (PPACA), some common covered services include:



Wellness visits, physicals and standard immunizations



Screenings for blood pressure, cancer, cholesterol, depression, obesity and diabetes



Pediatric screenings for hearing, vision, obesity and developmental disorders



Anemia screenings, breastfeeding support and pumps for pregnant and nursing women



Preventive drugs including contraception.



Take advantage of these covered services. However, remember that diagnostic care to identify health risks is covered according to plan benefits, even if done during a preventive care visit. This means if your doctor finds a new condition or potential risk during your appointment, the services may be billed as diagnostic medicine and result in some out-of-pocket costs. Read over your benefit summary to see what specific preventive services are provided to you.

Healthy Rewards Preventive Wellness Credit

ACE has partnered with Alight Well to administer Healthy Rewards Preventive Wellness Credit. By completing a preventive screening between November 1, 2026, and October 31, 2027, you and your eligible dependent can earn \$100/month reduction in premiums for 2028. Preventive screenings include annual physicals, well woman exams, colonoscopies, mammograms, cervical cancer screenings, and prostate cancer screenings.

If you go to a WebTPA provider and show your insurance card at the time of service, your visit confirmation will automatically be sent to Alight Well. If you are enrolled on a Kaiser plan, you will need your provider to complete the Annual Preventive Exam Form and submit the form to Alight Well via email at forms@mobilehealthconsumer.com. No Protected Health Information (PHI) is being shared. Please allow up to 8 weeks for processing.

Notice Regarding Wellness Program

Auto Club Enterprises Wellness Program is a voluntary wellness program available to all employees and medical enrolled spouses. The program is administered according to federal rules permitting employer-sponsored wellness programs that seek to improve participant health or prevent disease, including the Americans with Disabilities Act of 1990, the Genetic Information Nondiscrimination Act of 2008, and the Health Insurance Portability and Accountability Act, as applicable, among others. You may also be asked to complete a biometric screening or annual preventive exam, which may include a blood test for total cholesterol, HDL, LDL, triglycerides, glucose, and cotinine screening. Your blood pressure, height, weight, and waist circumference may also be measured. You are not required to participate in the blood test or other medical examinations.

Details about the wellness and/or tobacco program, including criteria and incentives, can be found in the enrollment guide.

Although you are not required to participate in the blood test or other medical examinations, only participants who do so may qualify for the wellness incentive.

Additional incentives may be available for participants who participate in certain health-related activities or achieve certain health outcomes. If you are unable to participate in any of the health-related activities or achieve any of the health outcomes required to earn an incentive, you may be entitled to a reasonable accommodation or an alternative standard. You may request a reasonable accommodation or an alternative standard by contacting 888-488-2582.

The information from your blood test or other medical examinations may be used to provide you with information to help you understand your current health and potential risks, and may also be used to offer you services through the wellness program, such as wellness programming and content. You also are encouraged to share your results or concerns with your own doctor.

Protections From Disclosure of Medical Information

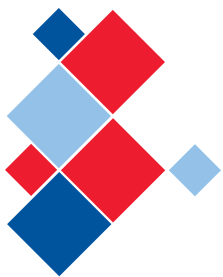
We are required by law to maintain the privacy and security of your personally identifiable health information. Although the wellness program and Automobile Club of Southern California may use aggregate information it collects to design a program based on identified health risks in the workplace, Alight Well will never disclose any of your personal information either publicly or to the employer, except as necessary to respond to a request from you for a reasonable accommodation needed to participate in the wellness program, or as expressly permitted by law. Medical information that personally identifies you that is provided in connection with the wellness program will not be provided to your supervisors or managers and may never be used to make decisions regarding your employment.

Your health information will not be sold, exchanged, transferred, or otherwise disclosed except to the extent permitted by law to carry out specific activities related to the wellness program, and you will not be asked or required to waive the confidentiality of your health information as a condition of participating in the wellness program or receiving an incentive. Anyone who receives your information for purposes of providing you services as part of the wellness program will abide by the same confidentiality requirements. In order to provide you with services under the wellness program, your personally identifiable health information may be shared with one or more of the following: Lockton Companies, Alight Well.

In addition, all medical information obtained through the wellness program will be maintained separate from your personnel records, information stored electronically will be encrypted, and no information you provide as part of the wellness program will be used in making any employment decision. Appropriate precautions will be taken to avoid any data breach, and in the event a data breach occurs involving information you provide in connection with the wellness program, we will notify you immediately.

You may not be discriminated against in employment because of the medical information you provide as part of participating in the wellness program, nor may you be subjected to retaliation if you choose not to participate.

If you have questions or concerns regarding this notice, or about protections against discrimination and retaliation, please contact 888-488-2582.



Where to Go for Care

You think you may be sick, but your primary care physician is booked through the end of the month. You have a question about the side effects of a new medication, but the pharmacy is closed. Instead of immediately choosing an expensive trip to the emergency room or relying on questionable information from the internet, take a look below at various care centers and resources and the types of care they provide.



When would I use this?

You need routine care or treatment for a current health issue. Your primary doctor knows you and your health history, can access your medical records, provide routine care, and manage your medications.

What type of care would they provide?*

- ▶ Routine checkups
- ▶ Immunizations
- ▶ Preventive services
- ▶ Manage your general health

What are the costs and time considerations?*

- ▶ Requires a copay on the PPO Plan or coinsurance on either of the HDHP Plans.
- ▶ Normally requires an appointment.
- ▶ Usually little wait time with scheduled appointment.



When would I use this?

You need care for minor illnesses and ailments, but would prefer not to leave home. These services are available by phone and online (via webcam).

What type of care would they provide?*

- ▶ Cold & flu symptoms
- ▶ Allergies
- ▶ Bronchitis
- ▶ Urinary tract infection
- ▶ Sinus problems

What are the costs and time considerations?*

- ▶ Requires a copay on the PPO Plan or coinsurance on either of the HDHP Plans.
- ▶ The copay for virtual visits with Amazon One Medical will be \$10 for the PPO plan.
- ▶ Access to care is usually immediate.
- ▶ Some states may not allow for prescriptions through telemedicine or virtual visits.
- ▶ Find more information about the virtual visit benefit on the next page.



DO YOUR HOMEWORK

The \$ symbol for each category represents that certain places have higher costs. What may seem like an urgent care center could actually be a standalone ER. These newer facilities come with a higher price tag, so ask for clarification if the word "emergency" appears in the company name.



When would I use this?

You need care quickly, but it is not a true emergency. Urgent care centers offer treatment for non-life-threatening injuries or illnesses.

What type of care would they provide?*

- ▶ Strains, sprains
- ▶ Minor infections
- ▶ Minor broken bones (e.g., finger)
- ▶ Minor burns
- ▶ X-rays

What are the costs and time considerations?*

- ▶ Requires a copay on the PPO Plan or coinsurance on either of the HDHP Plans. Costs are higher than an office visit.
- ▶ Walk-in patients welcome, but waiting periods may be longer as patients with more urgent needs will be treated first.

When would I use this?

You need immediate treatment for a serious life-threatening condition. If a situation seems life threatening, call 911 or your local emergency number right away.

What type of care would they provide?*

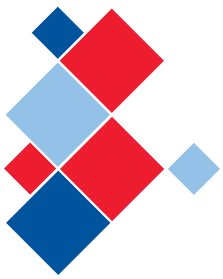
- ▶ Heavy bleeding
- ▶ Chest pain
- ▶ Major burns
- ▶ Spinal injuries
- ▶ Severe head injury
- ▶ Broken bones

What are the costs and time considerations?*

- ▶ Requires a copay on the PPO Plan or coinsurance on either of the HDHP Plans. Costs are much higher than an office visit or urgent care.
- ▶ Open 24/7, but waiting periods may be longer because patients with life-threatening emergencies will be treated first.

*This is a sample list of services and may not be all-inclusive

**Costs and time information represent averages only and are not tied to a specific condition or treatment



Virtual Visits

When you're sick, the last thing you want to do is leave the comfort of your home. Or sometimes you're just too on the go to pop in for a visit. Virtual visits are a convenient and easy way to talk to a doctor fast.

ACE provides a virtual visit benefit through each of the medical plans to enrolled employees and dependents. Virtual visits offer on-demand access to board-certified doctors through phone or online video, and appointments typically take about 15 minutes. Virtual visits are useful for after-hours non-emergency care, when your primary care doctor is unavailable, if you need prescriptions or refills, or if you're traveling. Please note that some states do not allow physicians to prescribe medications via virtual visits.

Choose the medical plan you are enrolled in and follow the steps below to activate your account or schedule a virtual visit. Make sure you have your medical ID card available to register.

Examples of conditions that can be treated through virtual visits:

- ▶ Allergies
- ▶ Asthma
- ▶ Behavioral Health
- ▶ Cold/flu
- ▶ Ear Infections
- ▶ Fever
- ▶ Nausea
- ▶ Pink Eye
- ▶ Rash
- ▶ Sinus Infections

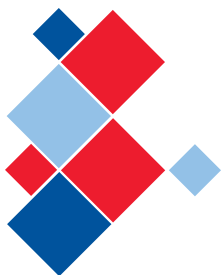
WebTPA:

- ▶ Go to www.onemedical.com for more information.
- ▶ Download the Amazon One Medical app from Apple's App Store or Google Play.
- ▶ If you are enrolled in the PPO plan your virtual visit copay is \$10 when you choose care with an Amazon One Medical provider.

Kaiser Permanente:

- ▶ Go to www.kp.com/videovisit to register or sign in. Go to the Appointment Center and select the Upcoming Appointments tab. Click Join Appointment and wait for your doctor to join.
- ▶ Download the Kaiser Permanente app from Apple's App Store or Google Play. Select the Appointments tab and find your scheduled appointment. Under Appointment Details, select Join Now and wait for your doctor to join.





Health Savings Account

Your HSA can be used for qualified expenses for you, your spouse, and/or tax dependent(s), even if they're not covered by your plan. If you are not currently enrolled in a HDHP but you have unused HSA funds from a previous account, those funds can still be used for qualified expenses.

HealthEquity will issue you a debit card with direct access to your account balance. Use your debit card to pay for qualified medical expenses — no need to submit receipts for reimbursement. Like a regular debit card, you must have a balance in your HSA account to use the card.

Eligible expenses include doctors' visits, eye exams, prescription expenses, laser eye surgery, over-the-counter medications, and more. Visit IRS Publication 502 on www.irs.gov for a complete list.



Pre-tax Paycheck Contributions



Employer Contributions
(pre-tax)



HSA



Tax-free Payments
(for qualified medical expenses)

Unused funds roll over annually

Eligibility

You are eligible to contribute to an HSA if:

- ▶ You are enrolled in an HSA-eligible High Deductible Health Plan.
- ▶ You are not covered by your spouse's or parent's non-HDHP.
- ▶ You or your spouse does not have a Healthcare Flexible Spending Account or Health Reimbursement Account.
- ▶ You are not eligible to be claimed as a dependent on someone else's tax return.
- ▶ You are not enrolled in Medicare or TRICARE.
- ▶ You have not received Department of Veterans Affairs medical benefits in the past 90 days for non-service-related care. (Service-related care will not be taken into consideration.)



Thoughts & Tips:

Because HSA funds never expire, contributing your annual maximum to your HSA can help you save to pay for healthcare expenses tax-free after retirement.



You Own Your HSA

Your HSA is a personal bank account that you own and manage. You decide how much you contribute, when to use the money for medical services and when to reimburse yourself. You can save and roll over HSA funds to the next year if you don't spend them all in the calendar year. You can even let funds accumulate year over year to use for eligible expenses in retirement. HSA funds are also portable if you change plans or jobs. There are no vesting requirements (you own all contributed HSA funds immediately) or forfeiture provisions (you keep all HSA funds whether you leave the company or retire).

How to Enroll

To enroll in ACE's HSA, you must elect one of the HDHP plans with ACE. Submit all HSA enrollment materials and choose the amount to contribute on a pre-tax basis. ACE will establish an HSA account in your name and send in your contribution once bank account information has been provided and verified.

HSAs and Taxes

HSA contributions are made through payroll deduction on a pre-tax basis when you open an account with HealthEquity. The money in your HSA (including interest and investment earnings) grows tax-free. When the funds are used for qualified medical expenses, they are spent tax-free.*

Per IRS regulations, if HSA funds are used for purposes other than qualified medical expenses and you are younger than age 65, you must pay federal income tax on the amount withdrawn, plus a 20% penalty tax. This is why it's important to know what medical expenses qualify for HSA use and to keep track of where you spend your HSA funds.



HSA Funding Limits

The IRS places an annual limit on the maximum amount that can be contributed to HSAs. For 2027, contributions (which include any employer contribution) are limited to the following:

HSA FUNDING LIMITS	
EMPLOYEE	\$4,500
FAMILY	\$9,000
CATCH-UP CONTRIBUTION (AGES 55+)	\$1,000

New for 2027, ACE's HSA employer contribution will be a dollar for dollar match to your HSA based on your annual employee contribution amount - up to the amounts listed in the chart below. You must make an employee contribution in order to receive the employer contribution. The employer contribution will be deposited each pay period. The employer contribution is prorated based on when you enroll. The full amount shown below is for employees enrolled in the HSA as of January 1.

ANNUAL EMPLOYER MATCH HSA CONTRIBUTION			
	WEBTPA HDHP 1	WEBTPA HDHP 2	KAISER HDHP
EMPLOYEE	\$600	\$300	\$300
FAMILY	\$1,200	\$600	\$600

HSA contributions over the IRS annual contribution limits (\$4,500 for individual coverage and \$9,000 for family coverage for 2027) are not tax deductible and are generally subject to a 6% excise tax.

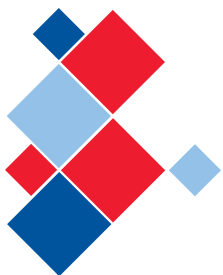
If you've contributed too much to your HSA this year, you have two options:

- ▶ Remove the excess contributions and the net income attributable to the excess contribution before you file your federal income tax return (including extensions). You'll pay income taxes on the excess removed but won't have to pay a penalty tax.
- ▶ Leave the excess contributions in your HSA and pay 6% excise tax on them. Next year consider contributing less than the annual limit to your HSA.

The ACE HSA is established with HealthEquity. You may be able to roll over funds from another HSA. For more enrollment information, contact the Benefits Service Center or visit www.healthequity.com.



***For federal income tax purposes.
Check with your local state to see if
state income tax is waived for HSA
funds used for medical expenses.**



Flexible Spending Accounts

Flex your spending power! A Flexible Spending Account (FSA) is a special tax-free account you put money into to pay for certain out-of-pocket expenses. The FSA benefit is provided through HealthEquity.

Healthcare Flexible Spending Account

You can contribute up to \$3,400 annually for qualified medical expenses (deductibles, copays, coinsurance, over-the-counter medications, etc.) with pre-tax dollars, which reduces your taxable income and increases your take-home pay. You can even pay for eligible expenses with an FSA debit card at the same time you receive them — no waiting for reimbursement.

Limited Use Flexible Spending Account

A Limited Use Flexible Spending Account (LUFSA) works with a Health Savings Account (HSA) and allows for reimbursement of eligible dental and vision expenses. The contribution limit is \$3,400.



Dependent Care Flexible Spending Account

In addition to the Healthcare FSA, you may opt to participate in the Dependent Care FSA — even if you don't elect any other benefits. Set aside pre-tax funds into a Dependent Care FSA for expenses associated with caring for elderly or child dependents. Unlike the Healthcare FSA, reimbursement from your Dependent Care FSA is limited to the total amount that is currently deposited in your account.

- ▶ With the Dependent Care FSA, you can set aside up to \$7,500 (\$3,750 if married and filing jointly) to pay for child or elder care expenses on a pre-tax basis.
- ▶ Eligible dependents include children under 13 and a spouse or other individual who is physically or mentally incapable of self-care and has the same principal place of residence as the employee for more than half the year.
- ▶ You must provide the tax identification number or Social Security number of the party providing care to be reimbursed.

This account covers dependent daycare expenses that are necessary for you and your spouse to work or attend school full time. Eligible expenses include:

- ▶ In-home babysitting services (not provided by a dependent)
- ▶ Care of a preschool child by a licensed nursery or daycare provider
- ▶ Before- and after-school care
- ▶ Day camp
- ▶ In-house dependent daycare

Due to federal regulations, expenses for your domestic partner and your domestic partner's children may not be reimbursed under the FSA programs. Check with your tax advisor to determine if any exceptions apply.



Using the Account

Health Equity will issue you an FSA debit card. Use your FSA debit card at doctor and dentist offices, pharmacies, and vision service providers. It cannot be used at locations that do not offer services under the plan, unless the provider has also complied with IRS regulations. The transaction will be denied if you use the card at an ineligible location.

Submit a claim form along with the required documentation. Contact HealthEquity with reimbursement questions. If you need to submit a receipt, HealthEquity will notify you. Always save receipts for your records.

While FSA debit cards allow you to pay for services at point of sale, they do not remove the IRS regulations for substantiation. Always keep receipts and Explanation of Benefits (EOBs) for any debit card charges in case you need to prove an expense was eligible. Without proof an expense was valid, your card could be turned off and the expense deemed taxable.

General Rules

The IRS has the following rules for Healthcare and Dependent Care FSAs:

- ▶ Expenses must occur during the 2027 plan year.
- ▶ Funds cannot be transferred between FSAs.
- ▶ You are not permitted to claim the same expenses on both your federal income taxes and Dependent Care FSA.
- ▶ You must “use it or lose it” — any unused funds will be forfeited.
- ▶ Up to \$680 may be rolled over to the next plan year at the end of 2027 for Healthcare FSAs. If you elect an HSA for 2027, you may not utilize the rollover FSA funds as that will disqualify your HSA.
- ▶ You cannot change your FSA election in the middle of the plan year without a Qualifying Life Event.
- ▶ Terminated employees have ninety (90) days following termination to submit FSA claims for reimbursement.
- ▶ Those considered highly compensated employees (gross earnings were \$160,000 or more last year) may have different FSA contribution limits. Visit www.irs.gov for more info.

Grace Period

- ▶ Our Company offers a grace period for Dependent Care FSA spending. You have 2½ months after the plan year ends on December 31, 2027 to incur additional expenses and submit them for reimbursement. Therefore, any remaining balance in the previous plan year that ended December 31, 2027, will be used to pay that grace period expense even though the service was provided in the NEW plan year.
- ▶ The grace period applies to only the Dependent Care FSA.



Thoughts & Tips: Your FSA money can cover the cost of going to a chiropractor or acupuncturist, if your insurance doesn't already cover it.

FSA vs HSA

Flexible Spending Accounts

Health Savings Account

Your employer owns your FSA. If you leave your employer, you lose access to the account unless you have a COBRA right.



You own your HSA. It is a savings account in your name, and you always have access to the funds, even if you change jobs.

You can elect a Healthcare FSA even if you waive other coverage. You cannot make changes to your contribution during the Plan Year without a Qualifying Life Event. You cannot be enrolled in both a Healthcare FSA and an HSA or Limited Use FSA.



You must be enrolled in a Qualified HDHP to contribute money to your HSA. You cannot be covered by a spouse's non-High Deductible plan or a spouse's FSA or enrolled in Medicare or TRICARE. You can change your contribution at any time during the Plan Year.

FSA contributions are tax-free* via payroll deduction. Funds are spent tax-free when used for qualified expenses.



HSA contributions are tax-free*; the account grows tax-free; and funds are spent tax-free on qualified expenses.

You can contribute up to \$3,400 in 2027 to an FSA. This amount may be increased annually.



Both you and your employer can contribute up to \$4,500 in 2027 (up to \$9,000 for families). Ages 55+ can make an annual \$1,000 "catch-up" HSA contribution.

Some plans include an FSA debit card to pay for eligible expenses. If not, you pay up front and submit receipts for reimbursement.



Many HSAs include a debit card to pay for qualified expenses directly. Alternatively, you can save funds for future expenses or retirement.

You must use the money in the account by the end of the plan year. The Dependent Care FSA includes a 2.5-month grace period after the end of the plan year for any expenses to be incurred and reimbursed. For the Healthcare FSA, you may roll over up to \$680 of unused funds to the next plan year.



HSA funds roll over from year to year. The account is portable and may be used for future qualified expenses — even in retirement years.

Physician services, hospital services, prescriptions, over-the-counter medications, dental care, and vision care. A full list is available at www.irs.gov.



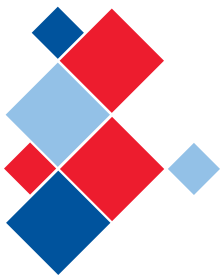
Physician services, hospital services, prescriptions, over-the-counter medications, dental care, vision care, Medicare Part D plans, COBRA premiums, and long-term care premiums. A full list is available at www.irs.gov.

Dependent Care FSA (pre-tax dollars can be used for elder or child dependent care) and Limited Use FSA (Offered in conjunction with an HSA and used to pay for eligible dental and vision expenses).



There is only one type of HSA.

*HSAs and FSAs are tax-exempt for federal income tax purposes only; please refer to your state taxing office for state income tax applicability. Please refer to your summary plan description or plan certificate for your plan's specific FSA or HSA benefits.



Dental Benefits

Brushing your teeth and flossing are great, but don't forget to visit the dentist too! ACE offers three affordable plan options for routine care and beyond. ACE offers two DPPO plans that allow for in-network and out-of-network coverage and one DHMO plan that allows for in-network only coverage.

Network Dentists

If you use a dentist who doesn't participate in your plan's network, your out-of-pocket costs will be higher, and you are subject to any charges beyond the Maximum Allowable Charge (MAC) and could be balance billed. To find a Cigna network dentist, visit www.cigna.com, click Find a Doctor, Dentist or Facility. You may log in or click Plans Through Your Employer or School. Under Dental Plans, select either the Total DPPO or Access Plus DHMO depending on which dental plan you elect.

Dental Plan Summary

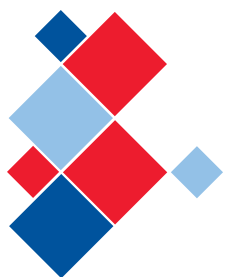
This chart summarizes the 2027 dental coverage provided by Cigna. Please review the dental plans below carefully to ensure you select the plan that best fits the needs of you and your family.

Dental Contributions

Premium contributions for dental are deducted from your paycheck on a pre-tax basis. Your tier of coverage determines your monthly contribution. Please reference your separate premium sheet to find the premium contributions specific to you.

		CIGNA DPPO BASE PLAN (NO ORTHODONTIA)		CIGNA DPPO BUY-UP PLAN (WITH ORTHODONTIA)		CIGNA DHMO PLAN
		IN-NETWORK	OUT-OF- NETWORK	IN-NETWORK	OUT-OF- NETWORK	IN-NETWORK ONLY
CALENDAR YEAR DEDUCTIBLE						
INDIVIDUAL		\$50	\$50	\$50	\$50	\$0
FAMILY		\$150	\$150	\$150	\$150	\$0
CALENDAR YEAR MAXIMUM						
PER PERSON		\$1,500		\$1,500		N/A
COVERED SERVICES (YOU PAY)						
PREVENTIVE SERVICES Oral Exams, Routine Cleanings, Bitewing X-rays, Complete X-rays, Panoramic X-rays, Fluoride Applications, Sealants		Covered in full	10%	Covered in full	10%	Examples of copays include: Cleaning – \$5 copay Sealant – Non Molars \$5 copay Root Canal – Anterior \$50 copay Orthodontic – Child \$1,512 Orthodontic – Adult \$1,992
BASIC SERVICES Fillings, Root Canal Therapy, Surgery, Periodontal Scaling and Root Planing, Denture Adjustments, Routine Extractions, Space Maintainers		50%*	50%*	20%*	30%*	
MAJOR SERVICES Crowns, Removable Appliances, Fixed Appliances, Prosthesis Over Implant		50%*	50%*	50%*	50%*	
ORTHODONTICS Applies to all Adult and Child members		Not covered		50%		
ORTHODONTIC LIFETIME MAXIMUM		Not applicable		\$2,000		

*After Deductible
The Calendar Year Deductible is not applicable for Preventive Care



Vision Benefits

Don't wear glasses? Even you shouldn't skip an annual eye exam! ACE provides you and your family access to quality vision care with a comprehensive vision benefit through VSP.

Vision Contributions

Premium contributions for vision are deducted from your paycheck on a pre-tax basis. Your tier of coverage determines your monthly contribution. Please reference your separate premium sheet to find the premium contributions specific to you.

Vision Plan Summary

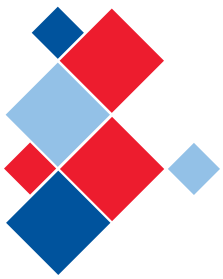
This chart summarizes the 2027 vision coverage options provided by VSP.

		VSP BASIC PLAN	VSP PREMIER PLAN
EXAMS			
	COPAY	\$10	\$10
	FREQUENCY	1 every 12 months	1 every 12 months
LENSES			
	SINGLE VISION	\$15 copay	\$10 copay
	BIFOCAL	\$15 copay	\$10 copay
	TRIFOCAL	\$15 copay	\$10 copay
	LENTICULAR	\$15 copay	\$10 copay
	FREQUENCY	1 every 12 months	1 every 12 months
CONTACTS (IN LIEU OF LENSES AND FRAMES)			
	FITTING AND EVALUATION*	15% discount; \$60 copay max	15% discount; \$60 copay max
	ELECTIVE	\$130 allowance for materials only	\$175 allowance for materials only
	MEDICALLY NECESSARY	Covered in full after copay	Covered in full after copay
FRAMES			
	ALLOWANCE	\$130; 20% off amount over allowance	\$175; 20% off amount over allowance
	FREQUENCY	1 every 24 months	1 every 12 months

*Fitting and Evaluation fee applied to contact lens allowance



Thoughts & Tips: More than 150 million Americans use corrective eyewear to compensate for refractive errors.



Survivor Benefits

It's difficult to think about what would happen if something ever happened to you, but it's important to have a plan in place to make sure your family is provided for. Survivor benefits provide financial protection and security in the event of an absence or unexpected event. Securing life insurance now ensures your family will be protected for the future.

Basic Life Insurance

ACE provides employees with Basic Life insurance as part of your basic coverage through Voya, which guarantees that loved ones, such as a spouse or other designated survivor(s), continue to receive part of an employee's benefits after death.

Your Basic Life insurance benefit is \$50,000 or 2x your Base Salary, rounded to the next \$1,000, up to a maximum of \$500,000. You may cap your benefit at \$50,000 to avoid being taxed on the higher amount. Benefits are reduced to 75% for ages 65-69 and reduced to 50% for ages 70 and above.

Voluntary Life and AD&D Insurance

Employees may purchase Voluntary Life and AD&D insurance for themselves and their families. Benefits are reduced to 75% for ages 65-69 and reduced to 50% for ages 70 and above. The chart on the next page outlines your options.

During each annual enrollment, you will be able to increase your current election one benefit level, up to 3x your Base Salary, without being subject to Evidence of Insurability (EOI). EOI will apply to any election of more than 3x Base Salary or if over the \$700,000 Guaranteed Issue amount.



What's a beneficiary?

Your beneficiary is the person you designate to receive your life insurance benefits in the event of your death. This includes any benefits payable under Basic Life offered by ACE.

Name a primary and contingent beneficiary to make your intentions clear. Make sure to indicate their full name, address, Social Security number, relationship, date of birth and distribution percentage. Please note that in most states, benefit payments cannot be made to a minor. If you elect to designate a minor as beneficiary, all proceeds may be held under the beneficiary's name and will earn interest until the minor reaches age 18. If you need assistance, contact the Benefits Service Center or your own legal counsel.

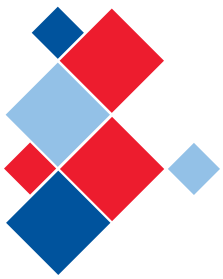
Voluntary Life and AD&D Insurance

Life and Accidental Death & Dismemberment (AD&D) benefits are an important part of your family's financial security. The basic benefits provided to you by ACE may not be enough to cover expenses in a time of need. Therefore, extra coverage is available to protect you and your family. Eligible employees may purchase Voluntary Life and AD&D insurance. Premiums are paid through payroll deductions on an after-tax basis.

BASIC EMPLOYEE LIFE	
COVERAGE AMOUNT	2x Base Salary, rounded to next \$1,000. Employees may elect a flat \$50,000 as an alternative
WHO PAYS	Automobile Club of Southern California
BENEFITS PAYABLE	Upon Employee's death
MAXIMUM BENEFIT	\$500,000
EVIDENCE OF INSURABILITY (EOI) REQUIRED	No, upon initial enrollment
VOLUNTARY EMPLOYEE LIFE & AD&D	
COVERAGE AMOUNT	1-4x Base Salary, rounded to next \$1,000
WHO PAYS	Employee
BENEFITS PAYABLE	Upon Employee's death
MAXIMUM BENEFIT	\$1,000,000
EVIDENCE OF INSURABILITY (EOI) REQUIRED	New Hire: Any election of more than 3x Base Salary or if over the \$700,000 Guaranteed Issue amount Existing Enrollees: You may increase one benefit level during Annual Enrollment; any additional amount is subject to EOI. EOI will apply to any elections of more than 3x Base Salary or if over the \$700,000 Guaranteed Issue amount.
VOLUNTARY SPOUSE LIFE & AD&D	
COVERAGE AMOUNT	\$50,000 or 0.5-3x Covered Employee's Base Salary, rounded to next \$1,000
WHO PAYS	Employee
BENEFITS PAYABLE	Upon Spouse's death
MAXIMUM BENEFIT	\$350,000, may not exceed 100% of Employee's Basic and Voluntary Life insurance
EVIDENCE OF INSURABILITY (EOI) REQUIRED	New Hire: \$50,000 Existing Enrollees: You may increase \$50,000 or one benefit level, whichever is less, during Annual Enrollment; any additional amount is subject to EOI
VOLUNTARY CHILD LIFE & AD&D	
COVERAGE AMOUNT	Option 1: \$5,000; Option 2: \$10,000
WHO PAYS	Employee
BENEFITS PAYABLE	Upon Child's death
MAXIMUM BENEFIT	\$10,000

The amount of Life Insurance applicable to the Covered Person's class of benefits will reduce once the employee attains age 65 or older as follows:

- ▶ Age 65-69: to 75%
- ▶ Ages 70 and up: to 50%



Survivor Benefits

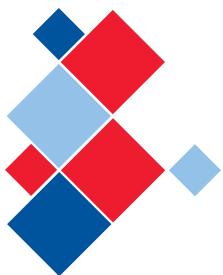
VOLUNTARY LIFE INSURANCE					
RATES/\$1,000 (MONTHLY)					
AGE*	EMPLOYEE	AGE*	SPOUSE	AGE*	OPTIONAL EMPLOYEE/ SPOUSE LIFE SMOKER RATES
<25	\$0.05	<25	\$0.05	<25	\$0.08
25-29	\$0.06	25-29	\$0.06	25-29	\$0.08
30-34	\$0.08	30-34	\$0.08	30-34	\$0.09
35-39	\$0.09	35-39	\$0.09	35-39	\$0.11
40-44	\$0.10	40-44	\$0.10	40-44	\$0.17
45-49	\$0.15	45-49	\$0.15	45-49	\$0.28
50-54	\$0.24	50-54	\$0.24	50-54	\$0.47
55-59	\$0.43	55-59	\$0.43	55-59	\$0.74
60-64	\$0.69	60-64	\$0.69	60-64	\$1.16
65-69	\$1.27	65-69	\$1.27	65-69	\$2.09
70-79	\$2.06	70-79	\$2.06	70-79	\$3.75

VOLUNTARY CHILD LIFE INSURANCE
MONTHLY PREMIUM RATES PER \$1,000 COVERAGE
\$0.080

VOLUNTARY EMPLOYEE, SPOUSE OR CHILD AD&D INSURANCE
MONTHLY PREMIUM RATES PER \$1,000 COVERAGE
\$0.016

TO CALCULATE HOW MUCH YOUR VOLUNTARY LIFE OR AD&D COVERAGE WILL COST:				
\$	÷ 1,000	\$	x Applicable Rate =	\$
Benefit Elected				Monthly Premium

*Rates change the first of the month following the date the next age band is reached. Notification of changes will not be sent out during the year when your rate increases and/or decreases based on changes made due to salary changes or age band.



Income Protection

Maintaining your quality of life counts on your income. ACE offers disability coverage to protect you financially in the event you cannot work as a result of a qualifying disability. A portion of your income is protected until you can return to work or until you reach retirement age.

Basic Short-Term Disability Insurance

Short-Term Disability (STD) benefits are available at no cost to you as the employee. STD insurance replaces 66.67% of your income if you become partially or totally disabled for a short time. Certain exclusions may apply. See your plan documents or contact the Benefits Service Center for details. STD is available to regular employees after one year of continuous service.

ELIMINATION PERIOD	7 days; STD begins on day 8
MAXIMUM BENEFIT PERIOD	26 weeks

Long-Term Disability Insurance

Auto Club Enterprises offers you two Long-Term Disability (LTD) options:

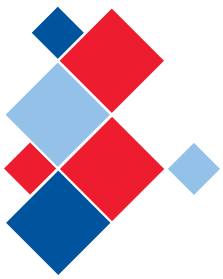
1. Basic LTD – at no cost to you as the employee. This option replaces 50% of your income if you become partially or totally disabled for an extended time.
2. Voluntary LTD – available for purchase on a voluntary basis. This option replaces 66.67% of your income if you become partially or totally disabled for an extended time

During Annual Enrollment, you will be able to elect the Voluntary LTD coverage without Evidence of Insurability. Certain exclusions, along with pre-existing condition limitations, may apply. See your plan documents or contact the Benefits Service Center for details. LTD is available to regular employees after 90 days of continuous service.

MONTHLY MAXIMUM BENEFIT	\$12,000
ELIMINATION PERIOD	26 weeks
MAXIMUM BENEFIT PERIOD	Payments will last for as long as you are disabled or until you reach your Social Security Normal Retirement Age, whichever is sooner.

TO CALCULATE HOW MUCH YOUR LTD COVERAGE WILL COST:

\$	÷ 12	\$	x \$0.38	\$	÷ \$100 =	\$
Annual Salary		Monthly Covered Payroll		Amount		Monthly Premium



Employee Assistance Program

ACE cares about you and wants you to succeed in all aspects of life, so we offer a variety of additional benefits to help make your day-to-day easier.

Employee Assistance Program

We know life is complicated, and sometimes we all just need a little help. Our Employee Assistance Program (EAP), coordinated through ComPsych Guidance Resources, helps manage your and your family's total health, including mental, emotional and physical. This benefit is offered at no cost to you.

Through this program, you and the members of your household have access to mental health assistance and legal and financial help from a number of professionals.

You have 24-hour access to helpful resources by phone, and the EAP benefit includes six face-to-face visits per issue with a licensed professional. The program provides referrals to help with:

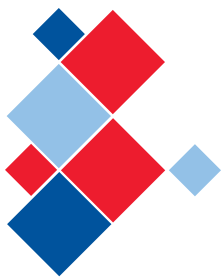
- ▶ Emotional Health and Well-Being
- ▶ Alcohol or Drug Dependency
- ▶ Marriage or Family Relationship Problems
- ▶ Job Pressures
- ▶ Stress, Anxiety, Depression
- ▶ Grief and Loss
- ▶ Financial or Legal Advice

All services provided are confidential and will not be shared with ACE. You may access information, benefits, educational materials and more either by phone at 855-741-2582 or online at www.guidanceresources.com; Organization Web ID: ACEEAP.



GuidanceNow EAP App





Glossary

Annual Enrollment – The period set by the employer during which employees and dependents may enroll for coverage, make changes or decline coverage.

Balance Billing – When you are billed by a provider for the difference between the provider's charge and the allowed amount. For example, if the provider's charge is \$100 and the allowed amount is \$60, you may be billed by the provider for the remaining \$40.

Coinsurance – Your share of the cost of a covered healthcare service, calculated as a percent of the allowed amount for the service, typically after you meet your deductible.

Copay – The fixed amount, as determined by your insurance plan, you pay for healthcare services received.

Deductible – The amount you owe for healthcare services before your health insurance begins to pay its portion. For example, if your deductible is \$1,000, your plan does not pay anything until you've paid \$1,000 for covered services. This deductible may not apply to all services, including preventive care.

Explanation of Benefits (EOB) – A statement from your insurance carrier that explains which services were provided, their cost, what portion of the claim was paid by the plan, and what portion is your liability, in addition to how you can appeal the insurer's decision.



Flexible Spending Accounts (FSAs) – A special tax-free account you put money into that you use to pay for certain out-of-pocket healthcare costs. You'll save an amount equal to the taxes you would have paid on the money you set aside. FSAs are "use it or lose it," meaning that funds not used by the end of the Plan Year will be lost. Some FSAs do allow for a grace period or a rollover into the next Plan Year.

- ▶ **Healthcare FSA** – A pre-tax benefit account used to pay for eligible medical, dental, and vision care expenses that aren't covered by your insurance plan. All expenses must be qualified as defined in Section 213(d) of the Internal Revenue Code.
- ▶ **Limited Use FSA** – Designed to complement a Health Savings Account, a Limited Use FSA allows for reimbursement of eligible dental and vision expenses.
- ▶ **Dependent Care FSA** – A pre-tax benefit account used to pay for dependent care services. For additional information on eligible expenses, refer to Publication 503 on the IRS website.

Healthcare Cost Transparency – Also known as market transparency or medical transparency. Online cost transparency tools, available through health insurance carriers, allow you to search an extensive national database to compare varying costs for services.

Health Savings Account (HSA) – A personal healthcare bank account funded by you and your employer's tax-free dollars to pay for qualified medical expenses. You must be enrolled in a HDHP to open an HSA. Funds contributed to an HSA roll over from year to year and the account is portable, so if you change jobs your account goes with you.

High Deductible Health Plan (HDHP) – A plan option that provides choice, flexibility and control when it comes to healthcare spending. Most preventive care is covered at 100% with in-network providers, there are no copays and all qualified employee-paid medical expenses count toward your deductible and your out-of-pocket maximum.

Network – A group of physicians, hospitals and other healthcare providers that have agreed to provide medical services to a health insurance plan's members at discounted costs.

- ▶ **In-Network** – Providers that contract with your insurance company to provide healthcare services at the negotiated carrier discounted rates.
- ▶ **Out-of-Network** – Providers that are not contracted with your insurance company. If you choose an out-of-network provider, services will not be covered at the in-network negotiated carrier discounted rates.
- ▶ **Non-Participating** – Providers that have declined entering into a contract with your insurance provider. They may not accept any insurance and you could pay for all costs out of pocket.

Out-of-Pocket Maximum – The most you pay during a policy period (usually a 12-month period) before your health insurance begins to pay 100% of the allowed amount. This does not include your premium, charges beyond the Reasonable & Customary, or healthcare your plan doesn't cover. Check with your carrier to confirm what applies to the maximum.

Over-the-Counter (OTC) Medications – Medications available without a prescription.

Prescription Medications – Medications prescribed by a doctor. Cost of these medications is determined by their assigned tier: generic, preferred, non-preferred or specialty.

- ▶ **Generic Drugs** – Drugs approved by the U.S. Food and Drug Administration (FDA) to be chemically identical to corresponding preferred or non-preferred versions. Usually the most cost-effective version of any medication.
- ▶ **Preferred Drugs** – Brand-name drugs on your provider's approved list (available online).
- ▶ **Non-Preferred Drugs** – Brand-name drugs not on your provider's list of approved drugs. These drugs are typically newer and have higher copayments.
- ▶ **Specialty Drugs** – Prescription medications used to treat complex, chronic and often costly conditions. Because of the high cost, many insurers require that specific criteria be met before a drug is covered.

Reasonable and Customary Allowance (R&C) – Also known as the UCR (Usual, Customary, and Reasonable) amount. The amount paid for a medical service in a geographic area based on what providers in the area usually charge for the same or similar medical service. The R&C amount is sometimes used to determine the allowed amount.

Summary Plan Description (SPD) – The document(s) that outline the rights, obligations, and material provisions of the plan(s) to all participants and their beneficiaries.



Required Notices

Important Notice From Automobile Club of Southern California About Your Prescription Drug Coverage and Medicare Under the WebTPA and Kaiser Permanente Plan(s)

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with Automobile Club of Southern California and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

1. Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
2. Automobile Club of Southern California has determined that the prescription drug coverage offered by the WebTPA and Kaiser Permanente plan(s) is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

When Can You Join a Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th to December 7th.

However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

What Happens to Your Current Coverage If You Decide to Join a Medicare Drug Plan?

If you decide to join a Medicare drug plan, your current Automobile Club of Southern California coverage may not be affected. For most persons covered under the Plan, the Plan will pay prescription drug benefits first, and Medicare will determine its payments second. For more information about this issue of what program pays first and what program pays second, see the Plan's summary plan description or contact Medicare at the telephone number or web address listed herein.

If you do decide to join a Medicare drug plan and drop your current coverage, be aware that you and your dependents may not be able to get this coverage back.

When Will You Pay a Higher Premium (Penalty) to Join a Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with Automobile Club of Southern California and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

For More Information About This Notice or Your Current Prescription Drug Coverage...

Contact the person listed at the end of these notices for further information.

NOTE: You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through Automobile Club of Southern California changes. You also may request a copy of this notice at any time.

For More Information About Your Options Under Medicare Prescription Drug Coverage...

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

For more information about Medicare prescription drug coverage:

- » Visit www.medicare.gov
 - » Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the "Medicare & You" handbook for their telephone number) for personalized help
 - » Call 1-800-MEDICARE (1-800-633-4227).
- TTY users should call 1-877-486-2048

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at www.socialsecurity.gov, or call them at 1-800-772-1213 (TTY 1-800-325-0778).

Remember: Keep this Medicare Part D notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).

Date:	January 1, 2027
Name of Entity/Sender:	Automobile Club of Southern California
Contact—Position/Office:	Employee Benefits Department
Address:	3333 Fairview Road Costa Mesa, CA 92626
Phone Number:	714-850-8284

Women's Health and Cancer Rights Act

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- » All stages of reconstruction of the breast on which the mastectomy was performed;
- » Surgery and reconstruction of the other breast to produce a symmetrical appearance;
- » Prostheses; and
- » Treatment of physical complications of the mastectomy, including lymphedema.

These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided under this plan. For deductibles and coinsurance information applicable to the plan in which you enroll, please refer to the summary plan description. If you would like more information on WHCRA benefits, please contact Employee Benefits Department at 714-850-8284.

HIPAA Privacy and Security

The Health Insurance Portability and Accountability Act of 1996 deals with how an employer can enforce eligibility and enrollment for healthcare benefits, as well as ensuring that protected health information which identifies you is kept private. You have the right to inspect and copy protected health information that is maintained by and for the plan for enrollment, payment, claims and case management. If you feel that protected health information about you is incorrect or incomplete, you may ask your benefits administrator to amend the information. For a full copy of the Notice of Privacy Practices, describing how protected health information about you may be used and disclosed and how you can get access to the information, contact Employee Benefits Department at 714-850-8284.

HIPAA Special Enrollment Rights

If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to later enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing towards your or your dependents' other coverage).

Loss of eligibility includes but is not limited to:

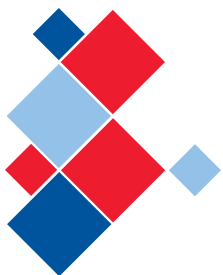
- » Loss of eligibility for coverage as a result of ceasing to meet the plan's eligibility requirements (i.e. legal separation, divorce, cessation of dependent status, death of an employee, termination of employment, reduction in the number of hours of employment);
- » Loss of HMO coverage because the person no longer resides or works in the HMO service area and no other coverage option is available through the HMO plan sponsor;
- » Elimination of the coverage option a person was enrolled in, and another option is not offered in its place;
- » Failing to return from an FMLA leave of absence; and
- » Loss of coverage under Medicaid or the Children's Health Insurance Program (CHIP).

Unless the event giving rise to your special enrollment right is a loss of coverage under Medicaid or CHIP, you must request enrollment within 31 days after your or your dependent's(s') other coverage ends (or after the employer that sponsors that coverage stops contributing toward the coverage).

If the event giving rise to your special enrollment right is a loss of coverage under Medicaid or the CHIP, you may request enrollment under this plan within 60 days of the date you or your dependent(s) lose such coverage under Medicaid or CHIP. Similarly, if you or your dependent(s) become eligible for a state-granted premium subsidy towards this plan, you may request enrollment under this plan within 60 days after the date Medicaid or CHIP determine that you or the dependent(s) qualify for the subsidy.

In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 31 days after the marriage, birth, adoption, or placement for adoption.

To request special enrollment or obtain more information, contact Employee Benefits Department at 714-850-8284.



Important Contacts

BENEFITS SERVICE CENTER

888-488-2582

www.myclubbenefits.com

MEDICAL

WebTPA Health Hub

844-380-4548

www.webtpa.com

Kaiser Permanente

800-278-3296

www.kp.org

PHARMACY

CVS/Caremark

888-626-1139

www.caremark.com

VIVIO (specialty drugs)

800-470-4034

www.myvivio.com

LANTERN

Surgery Care through Lantern

855-200-2106

my.lanterncare.com

Cancer Care through Lantern

855-204-3923

guide@lanterncare.com

VIRTUAL VISITS

Amazon One Medical

www.onemedical.com

Kaiser Permanente

800-278-3296

www.kp.com/videovisit

DENTAL

Cigna

800-997-1654

www.cigna.com

VISION

VSP

800-877-7195

www.vsp.com

HEALTH SAVINGS ACCOUNT

HealthEquity

877-924-3967

www.healthequity.com

FLEXIBLE SPENDING ACCOUNTS

HealthEquity

877-924-3967

www.healthequity.com

LIFE AND AD&D

Voya

800-955-7736

<https://presents.voya.com/ACE>

SHORT-TERM DISABILITY

Reliance Standard Life Insurance

800-351-7500

www.rsli.com

LONG-TERM DISABILITY

Reliance Standard Life Insurance

800-351-7500

www.rsli.com

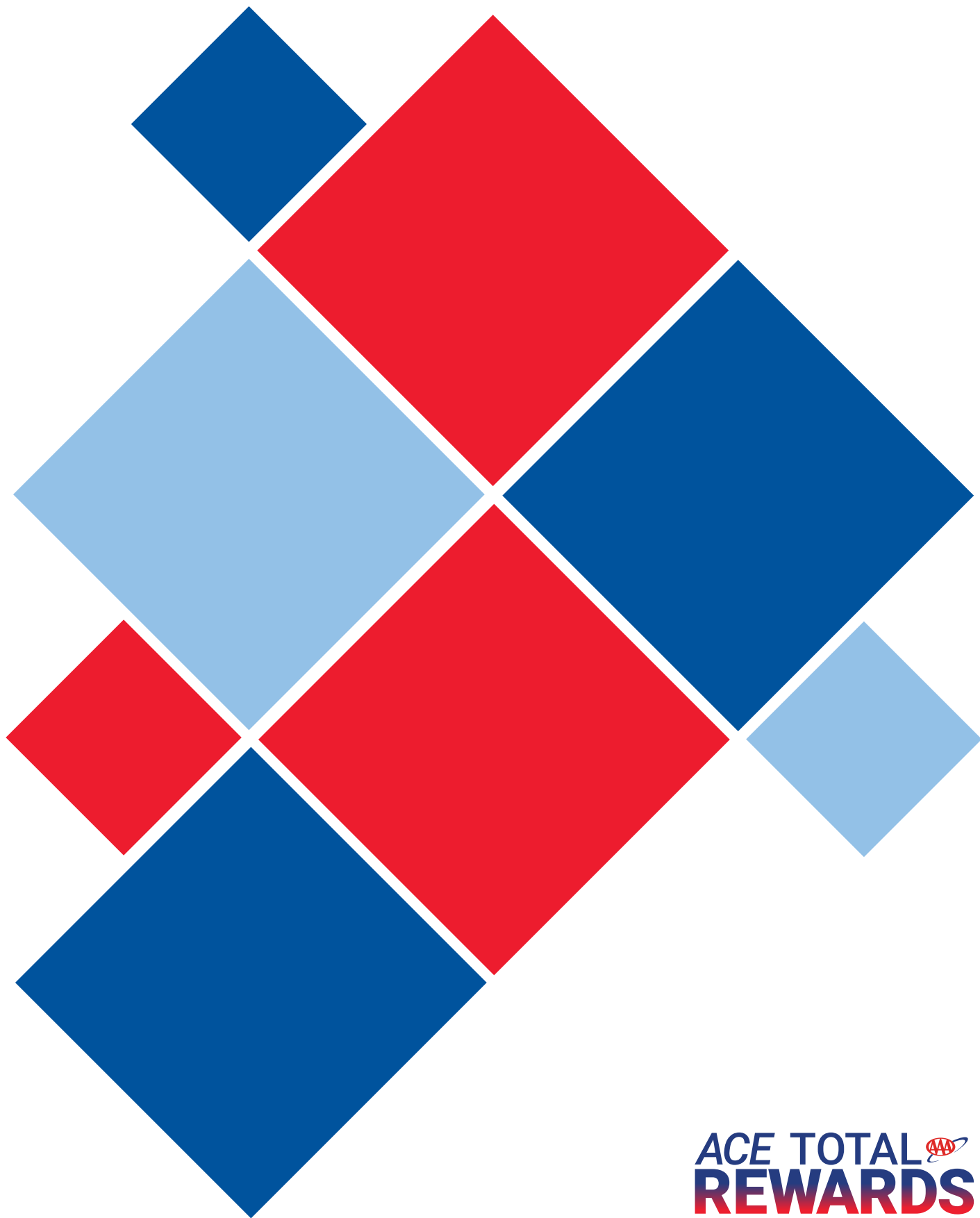
EMPLOYEE ASSISTANCE PROGRAM

ComPsych Guidance Resources

855-741-2582

www.guidanceresources.com

Login ID: ACEEAP



ACE TOTAL 
REWARDS